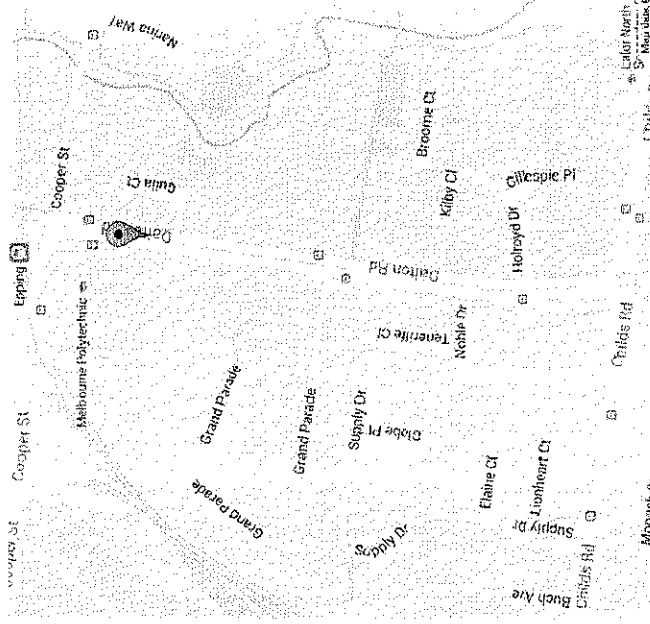


Where are we -



## FEEDBACK TO OUR PRACTICE:

Your feedback is important to us and is always welcome. Please feel free to talk to your doctor or the receptionist regarding any concerns or suggestions you may have with our service. Alternatively, you may put any comments you have into our suggestion box.

We are also very happy to have any positive feedback you may like to give us.

If you have a serious complaint that you feel has not been resolved by our practice, you may wish to contact --

Health Complaints Commission  
Level 26

570 Bourke Street

Melbourne Vi c 3000

Phone: 1300 582 113

Email : [hcc@hcc.vic.gov.au](mailto:hcc@hcc.vic.gov.au)

# DALTON ROAD MEDICAL CENTRE

Shop 12, 355-371 Dalton Road, Epping 3076  
PH: 9408-6333 FAX: 9401-1126

We Care  
We Listen

Dr Amaninder Singh Sekhon  
MBBS,DFSRH(UK),MRCGP(UK)FRACGP

Dr Damneet Kaur Sekhon  
MBBS,DFSRH(UK)MRCGP(UK)FRACGP

Languages Spoken –  
English, Punjabi,Hindi, Urdu

## OPENING HOURS

Monday-Friday 9.00am-6.00pm

Saturday 10.00am-5.00pm

## AFTER HOURS LOCUM SERVICE

137 425

## Appointments:

Please telephone reception to make an appointment. Longer appointments are required for multiple problems and complex issues; please discuss with

our reception staff if you think you may require a longer appointment. Urgent or emergency medical issues may be given priority. Our staff will attempt to contact you if a delay is anticipated. Booked appointments are preferred to avoid waiting times or inability to be seen if the doctor is too busy and your appointment is not urgent.

**Phoning your doctor:**

If non-urgent, patients can speak to their doctor between consultations if they are able to, otherwise you will be asked to call back at a later time or they will return your call at the end of their consulting period. Emergency calls will be addressed immediately.

**Fees:**

Consultations are bulk billed when a valid Medicare Card is presented. Patients without a valid Medicare Card will be issued an account for their consultation and ask that this be paid on the day of their visit.

**Recalls and Reminders:**

This practice participates in an active recall and reminder program for preventative health issues as well as giving information to and national health registers (immunisations/pap smears). If you do not wish to receive a recall letter or have your information shared for this purposes, please inform our staff.

**Costs for other services:**

If you are referred for tests or to a specialist/health care professional, you may incur out of pocket expenses. Please ask at reception if you have any queries.

**After Hours Care:**

After hours, Melbourne Deputising Service provides care. Telephone 137425. If required the deputising

service will visit you at home. This service is bulk billed.

**Test results:**

Please make an appointment to see the doctor to discuss the results of any tests you have had performed. We will only contact you if any test results require urgent attention. Please ensure your contact details are up to date with this practice.

**Privacy and Confidentiality:**

All patient consultations and medical records are kept strictly private and confidential. We require consent from you to release any details of your medical records to family members, employer, insurance companies, solicitors or government departments. We require a signed written consent form for transferring medical records to another practice. This must come from the practice you are intending to move to.

**Interpreter Service:**

Translating and interpreting service is available upon request, however, 24 hours' notice is required before your appointment. Please inform the receptionist if you require this service.

**Other Services:**

- Multi-purpose taxi program
- National diabetes register
- Pap smears
- Vaccinations
- Minor surgery, suturing, removal of lesions
- Nutritional advice
- Chronic disease management
- Travel Medicine
- Women and Children's health
- Mental Health
- Health Assessments

**DOCTORS AT THIS PRACTICE:**

**Dr. Amaninder Singh Sekhon**

After graduation from India, Dr. Amaninder Sekhon trained at University Hospital Birmingham UK in different specialties before finishing his General Practice training in 2009.

**Special Interests –**

Diabetes, Heart conditions asthma COPD, mental health, minor surgery, musculoskeletal medicine and children's health.

**Dr Damneet Kaur Sekhon**

After Graduating from India, Dr Damneet Kaur Sekhon trained at New Cross Hospital Wolverhampton UK in different specialties before completing her General Practice Training in 2009.

**Special Interests –**

Women's health, shared care during pregnancy, skin conditions and children's health.

**Staff**

**Practice Manager:** Ann

**Reception:** Priya, Preethi

**Nurse:**

**Allied Health Services:**

**Psychologist:** Frank Donnoli

**Physiotherapists:** Deb, Vanessa

**Diabetes Educator:** Vicki

**Podiatrist:** Steven